Privacy Policy for the National Coalition of Cooperative Societies (NCCS) Website

1. Introduction

The National Coalition of Cooperative Societies (NCCS) is committed to protecting the privacy and security of our website visitors and members. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you visit our website or engage with our services. By using our website, you consent to the terms outlined in this policy.

2. Information We Collect

We may collect personal information such as contact details, including name, email address, phone number, and postal address. Membership details for cooperative societies affiliated with NCCS may also be collected. Additionally, we gather information submitted through forms, including enquiries, membership applications, and event registrations. Technical data such as IP addresses, browser type, and device information may be collected for analytics purposes.

3. How We Use Your Information

NCCS uses the collected data to process membership applications and maintain member records. The data is used to communicate important updates, newsletters, and event invitations. It helps enhance the website user experience and provide customer support. The information supports research and analysis to improve our services and advocacy efforts. Compliance with legal and regulatory obligations is also ensured through the data collected.

4. Sharing and Disclosure of Information

NCCS does not sell, rent, or share your personal information with third parties except when required by law, regulatory authorities, or government requests. Information may be shared with service providers and partners who assist us in delivering our programs and initiatives. In some cases, data may be shared with your explicit consent for specific collaborative initiatives.

5. Data Security

NCCS implements appropriate technical and organizational security measures to safeguard personal information from unauthorised access, disclosure, or loss. However, no online platform is entirely secure, and users should exercise caution when sharing information online.

6. Your Rights and Choices

As a website user or NCCS member, you have the right to access, correct, or update your personal information. You may request deletion of your data, subject to legal and operational requirements. Users can also opt out of receiving communications from NCCS. To exercise these rights, please contact us through our official channels.

7. Cookies and Tracking Technologies

Our website may use cookies and tracking technologies to enhance the user experience and gather website traffic analytics. You may adjust your browser settings to manage cookie preferences.

8. Third-Party Links

NCCS's website may contain links to external websites. We are not responsible for the privacy practices of third-party sites and encourage users to review their privacy policies.

9. Updates to This Privacy Policy

NCCS reserves the right to update this privacy policy at any time. We will notify users of significant changes through our website or email communications.

10. Contact Information

For enquiries regarding this privacy policy or how we handle your personal information, please contact us via our official website or local coalition offices.

By using the NCCS website, you acknowledge that you have read and understood this privacy policy.